



The Fernwood School

High Achievement with Care & Discipline for All"

Examination Contingency Plan

This policy will be monitored regularly and evaluated so that it remains responsive to current issues. This will be co-ordinated by the Senior Leader i/c Examinations.

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Purpose of the plan

This plan examines potential risks and issues that could cause disruption to the management and administration of the examination process at The Fernwood School. By outlining actions/procedures to be invoked in case of disruption it is intended to mitigate the impact these disruptions have on our exam process.

Alongside internal processes, this plan is informed by scenarios contained in the [Joint contingency plan in the event of widespread disruption to the examination system in England, Wales and Northern Ireland](#).

This plan complies with JCQ general regulations (section 5) in that:

The centre agrees to “have in place a written examination contingency plan/examinations policy which covers all aspects of examination administration. This will allow members of the senior leadership team to act immediately in the event of an emergency or where the head of centre, examinations officer or SENCo is absent at a crucial stage of the examination cycle;”

Causes of potential disruption to the exam process

1. Exam officer extended absence at key points in the exam process (cycle)

Criteria for implementation of the plan

Key tasks required in the management and administration of the exam cycle not undertaken including:

✿ Planning

- ✿ annual data collection exercise not undertaken to collate information on qualifications and awarding body specifications being delivered
- ✿ annual exams plan not produced identifying essential key tasks, key dates and deadlines
- ✿ sufficient invigilators not recruited and trained

✿ Entries

- ✿ awarding bodies not being informed of early/estimated entries which prompts release of early information required by teaching staff
- ✿ candidates not being entered with awarding bodies for external exams/assessment
- ✿ awarding body entry deadlines missed or late or other penalty fees being incurred

✿ Pre-exams

- ✿ exam timetabling, rooming allocation; and invigilation schedules not prepared
- ✿ candidates not briefed on exam timetables and awarding body information for candidates
- ✿ exam/assessment materials and candidates' work not stored under required secure conditions
- ✿ internal assessment marks and samples of candidates' work not submitted to awarding bodies/external moderators



- ❖ *Exam time*
 - ❖ exams/assessments not taken under the conditions prescribed by awarding bodies
 - ❖ required reports/requests not submitted to awarding bodies during exam/assessment periods e.g. very late arrival, suspected malpractice, special consideration
 - ❖ candidates' scripts not dispatched as required to awarding bodies
- ❖ *Results and post-results*
 - ❖ access to examination results affecting the distribution of results to candidates
 - ❖ the facilitation of the post-results services

Centre actions:

- ❖ Exams Officer to have documented procedures manual(s) in place (SLT to be aware of where these are stored for future reference).
- ❖ SLT to nominate a 'deputy' to cover a role/task
- ❖ Staff development sessions; briefing sessions
- ❖ Exam Officer Networking with staff from local area

2. SENCo extended absence at key points in the exam cycle

Criteria for implementation of the plan

Key tasks required in the management and administration of the access arrangements process within the exam cycle not undertaken including:

- ❖ *Planning*
 - ❖ candidates not tested/assessed to identify potential access arrangement requirements
 - ❖ evidence of need and evidence to support normal way of working not collated
- ❖ *Pre-exams*
 - ❖ approval for access arrangements not applied for to the awarding body
 - ❖ modified paper requirements not identified in a timely manner to enable ordering to meet external deadline
 - ❖ staff providing support to access arrangement candidates not allocated and trained
- ❖ *Exam time*
 - ❖ access arrangement candidate support not arranged for exam rooms

Centre actions:

- ❖ SLT to arrange employment of the services of an approved assessor for the period of assessment of the cohort
- ❖ Exams Officer to perform administration for pre-exams and exam time arrangements.
- ❖ SLT to nominate a 'deputy' to cover role/task should the Exams Officer be absent for a prolonged period of time

3. Teaching staff extended absence at key points in the exam cycle

Criteria for implementation of the plan

Key tasks not undertaken including:



- ❖ *Early/estimated entry information not provided to the exams officer on time; resulting in pre-release information not being received*
- ❖ *Final entry information not provided to the exams officer on time; resulting in:*
 - ❖ *candidates not being entered for exams/assessments or being entered late*
 - ❖ *late or other penalty fees being charged by awarding bodies*
- ❖ *Internal assessment marks and candidates' work not provided to meet submission deadlines*

Centre actions:

- ❖ SLT to arrange a "deputy" within the faculty concerned at the earliest opportunity. They would take up all the necessary roles within the faculty to ensure the above all occur

4. Invigilators - lack of appropriately trained invigilators or invigilator absence

Criteria for implementation of the plan

- ❖ *Failure to recruit and train sufficient invigilators to conduct exams*
- ❖ *Invigilator shortage on peak exam days*
- ❖ *Invigilator absence on the day of an exam*

Centre actions:

- ❖ Exams officer to keep abreast of the planning, hiring, training etc of all invigilators at least 2 months prior to the recruitment phase. On the day of the exams, if there is an invigilator shortage, SLT would have to be deployed to cover for absence

5. Exam rooms - lack of appropriate rooms or main venues unavailable at short notice

Criteria for implementation of the plan

- ❖ *Exams officer unable to identify sufficient/appropriate rooms during exams timetable planning*
- ❖ *Insufficient rooms available on peak exam days*
- ❖ *Main exam venues unavailable due to an unexpected incident at exam time*

Centre actions:

- ❖ Liaise with Fernwood Juniors to make use of their large assembly hall / large classrooms

6. Cyber Attack

Criteria for implementation of the plan

- ❖ *Where it is identified that a cyber attack may compromise any aspect of the delivery of examinations*

Centre actions:

- ❖ Exams Officer, Head of Centre and SLT member for exams will work with IT to make contact with the relevant awarding bodies to seek further guidance
- ❖ Senior leaders will monitor the situation and take any action required by the awarding bodies



7. Failure of IT systems

Criteria for implementation of the plan

- ❖ *Cyber Attack*
- ❖ *MIS system failure at final entry deadline*
- ❖ *MIS system failure during exams preparation*
- ❖ *MIS system failure at results release time*

Centre actions:

- ❖ Exams Officer, Head of Centre and SLT member for exams will work with IT to make contact with the relevant awarding bodies to seek further guidance
- ❖ Senior leaders will monitor the situation and take any action required by the awarding bodies
- ❖ Exams Officer access directly secure online aspects of individual awarding bodies' website to complete the tasks remotely

8. Disruption of teaching time – centre closed for an extended period

Criteria for implementation of the plan

- ❖ *Centre closed or candidates are unable to attend for an extended period during normal teaching or study supported time, interrupting the provision of normal teaching and learning*

Centre actions:

The centre to communicate with parents, carers and students by internal text and email system, about the potential for disruption to teaching time and plans to address this - Joint Contingency Plan (JCP)

9. Candidates unable to take examinations because of a crisis – centre remains open

Criteria for implementation of the plan

- ❖ *Candidates are unable to attend the examination centre to take examinations as normal*

Centre actions:

- ❖ SLT to activate the school's JCP
- ❖ The centre to communicate, with relevant awarding organisations at the outset to make them aware of the issue. The centre to communicate with parents, carers and candidates regarding solutions to the issue using the internal text and email system

10. Centre unable to open as normal during the exams period

Criteria for implementation of the plan

- ❖ *Centre unable to open as normal for scheduled examinations*



Centre actions:

- ✿ Centre to invoke centre contingency plan. The responsibility for deciding whether it is safe for a centre to open lies with the head of centre
- ✿ If the JCP has been activated, examination boards concerned would be contacted immediately and advice obtained acted upon. The centre to communicate with parents, carers and candidates regarding solutions to the issue using the internal text and email system

11. Disruption in the distribution of examination papers

Criteria for implementation of the plan

- ✿ *Disruption to the distribution of examination papers to the centre in advance of examinations*

Centre actions:

- ✿ The centre to communicate with awarding organisations to organise alternative delivery of papers (JCP scenario 2)
- ✿ Centre would act upon advice offered by JCQ

12. Disruption to the transportation of completed examination scripts

Criteria for implementation of the plan

- ✿ *Delay in normal collection arrangements for completed examination scripts*

Centre actions:

- ✿ Scripts to be stored in exam safe
- ✿ Exam safe keys stored in their own key safe secured to the wall of the exams officer's office. Only three people (members of school staff) have the access code to this key safe; DS / SCR and JL
- ✿ Exams Officer's office must be locked when unoccupied
- ✿ Where examinations are part of the national 'yellow label' service centre to seek advice from awarding bodies

13. Assessment evidence is not available to be marked

Criteria for implementation of the plan

- ✿ *Large scale damage to or destruction of completed examination scripts/assessment evidence before it can be marked*
- ✿ *Completed examination scripts/assessment evidence does not reach awarding bodies*

Centre actions:

- ✿ To reduce this risk, active scripts remain on site for the absolutely minimum time
- ✿ It is the responsibility of the Head of Centre to communicate this immediately to the relevant awarding organisation(s) and subsequently to students and their parents or carers (JCP scenario 6).



14. Centre unable to distribute results as normal

Criteria for implementation of the plan

- ☛ *Centre is unable to access or manage the distribution of results to candidates, or to facilitate post-results services*

Centre actions:

- ☛ Contact to be made immediately to the awarding bodies about alternative options
- ☛ Use Fernwood Juniors large hall for distribution of results on the exam morning

Causes 7-13 – all scenarios, criteria and specific communications have been taken directly from the *Joint contingency plan in the event of widespread disruption to the examination system in England, Wales and Northern Ireland*



Further guidance to inform and implement contingency planning

Ofqual

Joint contingency plan in the event of widespread disruption to the examination system in England, Wales and Northern Ireland

<https://www.gov.uk/government/publications/exam-system-contingency-plan-england-wales-and-northern-ireland/joint-contingency-plan-in-the-event-of-widespread-disruption-to-the-examination-system-in-england-wales-and-northern-ireland>

JCQ

General regulations

<http://www.jcq.org.uk/exams-office/general-regulations>

Guidance on alternative site arrangements

<http://www.jcq.org.uk/exams-office/forms>

Instructions for conducting examinations

<http://www.jcq.org.uk/exams-office/ice---instructions-for-conducting-examinations>

A guide to the special consideration process

<http://www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration/regulations-and-guidance>

GOV.UK

Emergencies and severe weather: schools and early years settings

<https://www.gov.uk/emergencies-and-severe-weather-schools-and-early-years-settings>

Teaching time lost due to severe weather conditions

<https://www.gov.uk/government/publications/teaching-time-lost-due-to-severe-weather-conditions/teaching-time-lost-due-to-severe-weather-conditions>

Dispatch of exam scripts guide: Ensuring the service runs smoothly; Contingency planning

<https://www.gov.uk/government/publications/dispatch-of-exam-scripts-yellow-label-service/dispatch-of-exam-scripts-guide>